

# Hillsong Kent Access Guide

Welcome to Hillsong Kent!

If you have any questions or suggestions please contact:  
[kent.roofbreakers@gmail.com](mailto:kent.roofbreakers@gmail.com)

On Sundays there are team members to welcome everyone to church and to provide assistance if needed. Team members can be identified by the Hillsong lanyards they wear.



## Parking

There is limited onsite parking which is reserved for those with access needs.

There is space to drop off passengers outside the main entrance and there is a dropped kerb on the corner.

One of the closest car parks is Botany Car Park which is approximately a 5 minute walk. There are 13 disabled bays and parking is free for blue badge holders.

<https://www.tmbc.gov.uk/directory-record/35/botany-car-park-tonbridge>

## Access to the Main Entrance

Our church building is called The River Centre. It is located next to the river Medway which means that the building is raised above the ground to protect it from flooding.



To get to the main entrance there are 9 steps running along the front of the building. There are handrails on either the left or the right hand side.

There is an outdoor lift on the right hand side of the building. There are signs on some of the posts at the bottom of the steps to show you which way to go.



We have team available to help with operating the lift on Sundays, or the lift can be operated independently if you are able:

### How to use the lift:

- Make sure the lift is on the correct level. If needed, press the up or down arrow button once and the lift will slowly travel to the correct level.
- Press the white “open gate” button. Then slide the black handled lever to open the door.
- When you are in the lift make sure the door is secured shut with the black handled lever.
- Press and hold the up/down arrow button whilst you are in the lift to reach the required level
- Press the white “open gate” button. Then slide the black handled lever to open the door.
- Please ensure the door is shut after you leave the lift and that the black handled lever is pulled across to secure the door.





# Main Entrance and Foyer

There are double doors with a level threshold to enter the building. The doors do not have automatic opening. On Sundays the doors will either already be open or a member of the welcome team will be there to open the doors for all visitors.



Immediately inside the main doors is the large foyer with a coffee bar. People can gather before and after services, and between the two there is opportunity to briefly meet those attending a different service.



The coffee bar serves speciality coffee for a small charge. Dairy and oat milk are available. There is water and free tea and filter coffee available.

There are various types of seating spread around including sofas and some bar height tables with stools.

Through the double doors at the back of the foyer is access to kids church and the parent led areas.

## **Toilets**

There are toilets including an accessible toilet on both levels. Both accessible toilets are left hand transfers.

## **Access to upper level**



## **Inside lift**

The inside lift is located to the right of the double doors at the back of the foyer. Inside there is a touch screen to operate the lift. Press 1 to go up to the worship area and 0 to return down to the foyer. They need to be pressed firmly.

## **Stairs**

There are a pair of staircases which mirror each other. The staircases are wide with handrails on the left, right, and in the middle.

They both have 25 steps with a large landing two thirds of the way up where the staircases turn.

## Upper level (main worship space)

All the seats are individual.

There is always a space reserved for wheelchair users on the inner side of the right hand block of seats.

There are team members available to help everyone find seats. They can direct people to the reserved area or they can help with moving chairs to enable wheelchair users to sit anywhere else they would prefer.



## What to expect during services

We have 2 services every Sunday at 09.30 and 11.15.

The first service at 09:30 tends to be quieter in terms of the number of people attending.

### Sound

Both services are led in worship by live musicians with amplified sound.

There are ear defenders available for children to borrow during the services.

### Lighting

The main worship area where services are held has cinema/theatre style lighting. The picture above shows the area with the “house lights” on.

### Visuals

There is a large screen behind the platform which displays a variety of visual images throughout the services.

Song lyrics are displayed on this screen during worship.

Bible verses referenced during the message are also displayed on this screen.

### Effects

Fog/smoke effects are used on the platform during both services.