

# **Head of Technical Production**

Full -time, United Kingdom, London

Department Employment Type Minimum Experience

Production Full-Time Experienced

Hillsong UK is seeking an experienced and skilled individual to join their team as a full-time Head of Technical Production. This exciting role offers the opportunity to lead and oversee all aspects of technical production within the Church, ensuring that production processes are efficient, up-to-date, and aligned with Hillsong's values.

## **Position Summary:**

The Head of Production at Hillsong UK is a strategic role responsible for overseeing all aspects of technical production within the Church, including managing projects, volunteer and crew management, and ensuring alignment with Church values. As the Production Manager for Central London, you will plan and implement all production elements at that location, develop volunteer teams, and oversee stage setup and pack-down. As the Large Event Production Manager, you will provide technical oversight for global stage designs, ensuring timely delivery and adherence to production values. As the UK Locations Production Oversight, you will work with volunteer Production Managers to ensure sufficient resources and equipment, oversee kit maintenance, and provide training and leadership development. A professional and relaxed approach is emphasized in all aspects of the role to maintain efficient production processes and uphold the Church's values.

#### Responsibilities:

#### **SUNDAY**

- Responsible for the delivery of all production elements for Sunday services at the Central London location
- Liaise with the engineers of Sound, Lighting, Video & Stage to ensure consistent and excellent delivery of production elements
- Responsible for overseeing the engineers and team for set up & pack down of all equipment.
- Responsible for the running of the service through the service coordination & service producer teams
- Liaising with head of production on the improvement and upgrades, maintain and develop key supplier relationships
- Work closely with the Campus Pastor and Lead Pastors to fulfil the vision for our Sunday
- To build team, provide training opportunities and foster a positive team culture

### **VOLUNTEER TEAMS**

- Provide leadership, motivation, direction, and support to the leaders of volunteer teams in the production areas.
- Responsible for training and up-skilling team, ensuring the production elements they are involved in both in Central London and the UK Locations
- Responsible for the healthy culture of production volunteer teams, ensuring a positive experience and an environment in line with church values



#### **DAY TO DAY**

- Ensure effective and efficient processes exist for equipment maintenance and repair, fault reporting, tracking & good stewardship for all Hillsong London production kit
- To bring innovation and clarity to special projects assigned by head of production
- Manage projects outstanding by the team and bring leadership to completing them on deadlines given.
- UK LOCATIONS: Giving leadership and communicating updates to all UK locations. Compiling updated structures and debriefs. Outworking the debriefs with the department.

#### LARGE GATHERINGS / EVENTS

- Production Manage the event, working closely with head of production and the creative team.
- For Conferences & Carols, ensure all volunteers for arena teams are allocated on the Teams App to the appropriate team as requested by the team leader
- Working across staff and teams ensuring the areas are keeping to deadlines and approvals.
- Working with all outside contractors, coordinating information and outworking documentation
- To manage the total Creative Budget, outworking them with head of production for said event.
- Coordinating with Sydney team where applicable.
- Developing and ensuring the run is followed, updating it as needed.
- Ensuring we have all content and items when needed.
- Ensuring the planned rehearsal and rig schedule is appropriate and communicated effectively

#### **ADDITIONAL WORK**

Your Department Head may assign additional tasks and responsibilities from time to time.

# **Skills & Educational Requirements:**

#### **Qualifications:**

- Technical expertise in audio, video, lighting, and staging
- Leadership skills to manage a team of production staff and volunteers
- Project management skills for planning, budgeting, scheduling, and execution
- Strong communication and collaboration skills
- · Problem-solving and decision-making abilities
- Flexibility and adaptability to work in a dynamic environment
- Experience and education, typically a bachelor's degree and relevant work experience in technical production.

# **Experience:**

- Production experience, with emphasis on production of Church services and Christian conferences
- Experience with management of teams in a large Church environment, including experience in leading, motivating and developing individuals
- Experience in the leadership and development of large volunteer Church teams
- Experience in project management
- Experience in implementation of system and processes
- Excellent interpersonal and communication skills



## Skills and knowledge:

- · High attention to detail, problem solving skills and ability to meet assigned deadline
- Intermediate to advanced excel skills
- Excellent personal communication and interpersonal skills
- Able to take initiative and self-manage your own workload

# Why work for Hillsong Church?

We work in a dynamic, growing, Christ-centered environment that is influencing the world. We're always looking for people to join our team! We have a range of exciting employment opportunities spanning various occupations, capabilities, and skill levels. Turn your passion for God into a career that builds the local and global church.

Employees at Hillsong are offered some great benefits including:

- 28 Days Annual Leave including bank holidays PLUS additional leave for office closure on the days between Christmas and New Year
- Enhanced Company Maternity leave
- Employer Pension Contribution
- Flexible working including hybrid working from home where possible
- Annual staff retreat at offsite location
- In-house learning and development with access to resources via online platform for enhancing personal and professional skills
- Opportunity to apply for financial support for external study programs and qualifications.
- Access to Employee Assistance Programs, including health, wellbeing, and other support available, specialist wellbeing resources and support available.
- Health Intervention program offering opportunity to be referred to professional health services.
- Interest free Season Ticket and Bike2Work loans

The role is looking for someone who can start immediately permanent contract.

If this sounds like you, we would love for you to apply today!